

IM Control

The penetration of Instant Messaging (IM) communication tools in the corporate network has never been greater. IM clients such as Windows Live and Yahoo! have quickly and quietly entered most organizations, enabling employee communication.

However, IM also represents one of the fastest growing security risks to organizations, opening the way for Trojan horses, worms, and SPIM (spam over IM). Lack of control and monitoring can lead to productivity losses from personal use and confidentiality breaches from information leaks. In addition, IM is subject to the same rigorous compliance regulations as email, requiring archiving and logging of all IM messages. IT administrators increasingly require a workable solution. They recognize the risks of unrestricted IM usage, however, they cannot switch it off. Simply blocking traffic at the firewall is ineffective since IM will always find a route out and this diminishes the valuable productivity benefits of controlled IM use.

Why IM Control?

- Security – Threat prevention through Outbreak Intelligence
- Control – Customizable content, application, and user management
- Compliance – Full logging and reporting

For more information, visit www.scansafe.com/why

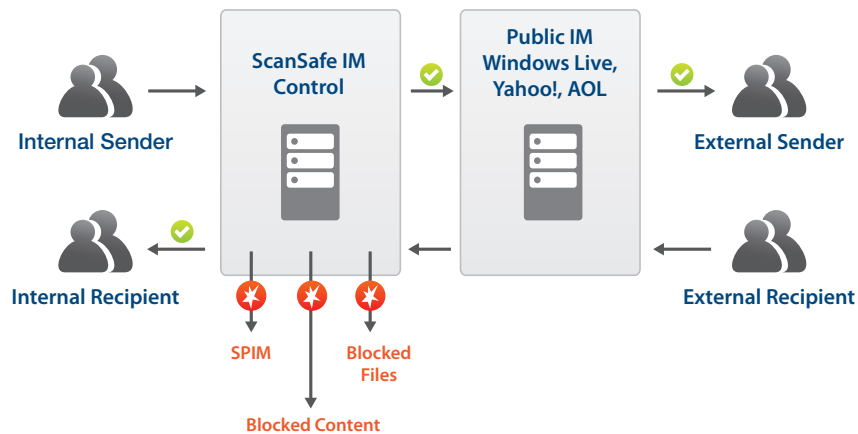


Figure 1: How IM Control works

Keep the Benefits of IM without the Risks

IM Control is the world's first integrated Web and IM security service designed with a defense-in-depth approach. Built from the ground up to support high performance processing, it secures your organization from the threats that IM can present to your network.

With a simple configuration change, all outbound and inbound IM traffic is managed for security, compliance, and productivity threats, without the need to maintain any hardware or software.

Lower Your Total Cost of Ownership

In comparison to potential alternative IM appliance solutions, the TCO of the IM Control managed service is dramatically reduced because there is no requirement for any software or hardware. Scalability is unlimited, so your capacity planning requirements are removed and the service can be implemented across all your physical office locations without further expenditure. IM Control allows you to link screen names to users, ensuring full accountability. Administrators can now enforce your acceptable use policy for IM and standardize the IM network across your organization.

“IM Control provides real defense-in-depth security and helps protect us from IM viruses and other protocol threats. We can also use the logging and auditing capabilities to help us manage our growing IM-specific compliance requirements. Having a service that is fully managed offsite is much more effective, taking away the worries and drain on our IT resources while providing the comfort factor that the job is being done around the clock.”

- RUSSELL REYNOLDS ASSOCIATES

“IM viruses are growing at a rate of 400% year-on-year. Only 5% of companies have IM security in place.”

- BUSINESSWEEK

IM Control Checklist

✓	Multiple clients supported – Windows Messenger, Windows Live Messenger, Yahoo! Instant Messenger, Trillian
✓	Block SPIM, custom words, and external file transfers
✓	Monitor, log, and report on IM use with customizable and preset scheduled reports
✓	User-definable block messages
✓	Auditing of allowed, blocked, and by-participant traffic
✓	Real-time alerts for threats or attempted policy breaches
✓	Compliance logging to integrate with your email archiving solutions

Flexible and Robust Reporting

ScanCenter is the dedicated Web-based administration and reporting console, allowing the administrator to query past IM conversations. A clear, intuitive graphical console makes administration and reporting easy. Real-time monitoring means that your administrators are informed of threats to your network as they happen.

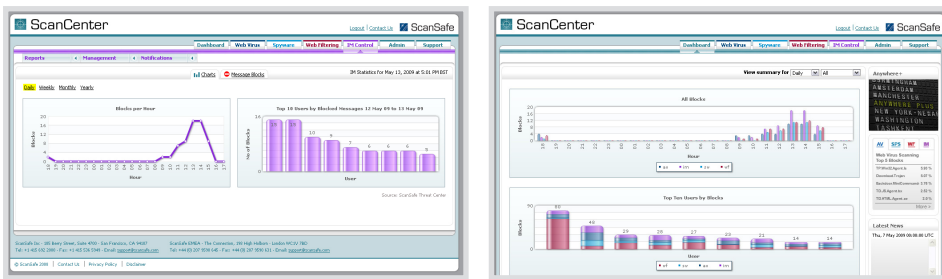


Figure 2: Sample screenshots of the ScanCenter interface

About ScanSafe SaaS Solutions

ScanSafe is the pioneer and largest global provider of SaaS Web Security, ensuring a safe and productive Internet environment for businesses. ScanSafe solutions keep malware off corporate networks and allow businesses to control and secure the use of the Web. As a SaaS solution, ScanSafe eliminates the burden of purchasing and maintaining infrastructure in-house, significantly lowering the total cost of ownership. Powered by its proactive, multilayered Outbreak Intelligence™ threat detection technology, ScanSafe processes billions of Web requests and millions of blocks each month for customers in over 100 countries.

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